

This charter seeks to provide a framework which enables our users to know:

- The service available in the **Rural & Urban** Health Centres of Subbaiah Institute of Medical Sciences.
- The quality of services they are entitled to.
- The means through which complaints regarding denial or quality of services will be attended to.
- We ensure that all our users receive courteous and prompt attention.

<b>SERVICE NAME</b>	<b>CITIZEN'S CHARTER</b>
<b>APPROVED BY:</b>	<b>PRINCIPAL</b> DR. S M KATTI
<b>REVIEWED BY:</b>	<b>MEDICAL SUPERINTENDENT</b> DR. NANDAKISHORE LAHOTI
<b>RESPONSIBILITY OF UPDATING:</b>	<b>HOD COMMUNITY MEDICINE</b> DR.M V SAGAR

Details of Field Services provided by the department of Community Medicine.

No.	P	RHTC	UHTC
1.	Location (Name of Place)	Holehonnur	Thunga Nagar

2.	Distance from the institution	15KM	10KM
3.	Ownership (whether fully owned by institution)	YES	YES
4.	Administrative & financial control with Dean or not	Principal	Principal
5.	Transport available or not	Available	Available
6.	Residential or non-Residential	Residential	Non-Residential
7.	Hostel for interns available or not	Yes	No
8.	Number of Indoor beds	30	15
9.	Mess faculty available or not	Yes	No
10.	Available medical Staff (Give Number)	5	4

11.	Available Paramedical staff (Given Names)		
	Medico social worker	Mr Raghupathi	Mr Venkatesh Mr Manjunath
	Public Health Nurse	Mrs Sukanya Mrs Bhavya Mrs Sonia Mrs Chandrakala Mrs Gowramma Mrs Kokila	Mrs Smitha Naik Mrs Annapoornamma Mrs Jayalakshmi Mrs Sudha
	Health Assistant	Mr Sunil Kumar Mr Akash N A Mrs Anitha M Mrs Kamalavva Mrs Geetha R	Mr Mustafa Ali Attar, Mrs Shashikala T Mrs Sathyavathi U Mrs Ranjiha B Mrs Nishitha Mr Mohammed Zeeshan Khalandar
	Health Educator	Mr Halaswamy	Mrs Gayathri K
	Technician	Mr Syed zafar Mr Chandrakala KM	Mr Raju
	Clerk	Mr Ramesh Mr Nandish	Mr Raveena
	Sweeper	Mr Nagaraj Mr Prabhakar	Mr Parusharam
	Peon	Mr Mallesh Mr Raghavendra Mr Thippeshi C	Mr Guru
	Van Driver	Mr Ravi Kumar Mr Srikantha	Mr Nagaraj

**Specialist Doctors Posted :** OBG, Paediatrics, General Medicine, General Surgery.

**Services Provided:**

- a) Immunization on every Thursday & SOS
- b) Maternity & Child health care facilities.
- c) Antenatal Health check-up and treatment.
- d) Tubectomy & Laparoscopy sterilization free medicine distribution.
- e) Implementation of National Health programme on TB & Malaria.
- f) Cold Chain Immunization.
- g) Other health programmes.

**Facilities:**

- 1. OPD.
- 2. Pharmacy
- 3. Laboratory
- 4. Operation Theatre
- 5. Labour Theatre & Others