

This charter seeks to provide a framework which enables our users to know:

- The service available in the **Rural & Urban** Health Centres of Subbaiah Institute of Medical Sciences.
- The quality of services they are entitled to.
- The means through which complaints regarding denial or quality of services will be attended to.
- We ensure that all our users receive courteous and prompt attention.

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| SERVICE NAME | CITIZEN'S CHARTER |
| APPROVED BY: | DEAN DR.VINAYAKA G |
| REVIEWED BY: | MEDICAL SUPERINTENDENT DR.SHIVAMURTHY H M |
| RESPONSIBILITY OF UPDATING: | HOD COMMUNITY MEDICINE DR.SIDDALINGAPPA C M |

Details of Field Services provided by the department of Community Medicine.

| No. | | RHTC | UHTC |
|-----|--------------------------|------------|--------------|
| 1. | Location (Name of Place) | Holehonnur | Thunga Nagar |

| | | | |
|-----|---|-------------|-----------------|
| 2. | Distance from the institution | 15KM | 10KM |
| 3. | Ownership (whether fully owned by institution) | YES | YES |
| 4. | Administrative & financial control with Dean or not | Principal | Principal |
| 5. | Transport available or not | Available | Available |
| 6. | Residential or non-Residential | Residential | Non-Residential |
| 7. | Hostel for interns available or not | Yes | No |
| 8. | Number of Indoor beds | 30 | 15 |
| 9. | Mess faculty available or not | Yes | No |
| 10. | Available medical Staff (Give Number) | 5 | 4 |

| | | | |
|------------|---|---|---|
| 11. | Available Paramedical staff (Given Names) | | |
| | Medico social worker | Mr Raghupathi | Mr Venkatesh Mr Manjunath |
| | Public Health Nurse | Mrs Sukanya Mrs Bhavya Mrs Sonia Mrs Chandrakala Mrs Gowramma Mrs Kokila | Mrs Smitha Naik Mrs Annapoornamma Mrs Jayalakshmi Mrs Sudha |
| | Health Assistant | Mr Sunil Kumar Mr Akash N A Mrs Anitha M Mrs Kamalavva Mrs Geetha R | Mr Mustafa Ali Attar, Mrs Shashikala T Mrs Sathyavathi U Mrs Ranjiha B Mrs Nishitha Mr Mohammed Zeeshan Khalandar |
| | Health Educator | Mr Halaswamy | Mrs Gayathri K |
| | Technician | Mr Syed zafar Mr Chandrakala KM | Mr Raju |
| | Clerk | Mr Ramesh Mr Nandish | Mr Raveena |
| | Sweeper | Mr Nagaraj Mr Prabhakar | Mr Parusharam |
| | Peon | Mr Mallesh Mr Raghavendra Mr Thippeshi C | Mr Guru |
| Van Driver | Mr Ravi Kumar Mr Srikantha | Mr Nagaraj | |

Specialist Doctors Posted : OBG, Paediatrics, General Medicine, General Surgery.

Services Provided:

- a) Immunization on every Thursday & SOS
- b) Maternity & Child health care facilities.
- c) Antenatal Health check-up and treatment.
- d) Tubectomy & Laparoscopy sterilization free medicine distribution.
- e) Implementation of National Health programme on TB & Malaria.
- f) Cold Chain Immunization.
- g) Other health programmes.

Facilities:

- 1. OPD.
- 2. Pharmacy
- 3. Laboratory
- 4. Operation Theatre
- 5. Labour Theatre & Others